

# COVID-19 and the caring crises: what new practice standards are required?

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#### Homecare providers' perspective

-UKHCAUNITED KINGDOM
HOME CARE ASSOCIATION

Colin Angel, Policy Director, United Kingdom Homecare Association

- Dedication of workers and up-skilling in the absence of other professionals
- Market failures have been avoided so far by financial support from councils
- Engagement between councils and providers has improved in some areas
- Potential unmet need new referrals are not coming through as expected
- PPE costs and supply chain issues; PPE guidance was confusing, incomplete & late
- Implications of "localism" for central government and providers
- Solutions include: Ending 'time and task'; ISFs; population-based commissioning



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Responsible Clinician



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National Director, BASW Cymru



#### **ISSUES**

- Social workers/social care workers essential to corona virus response
- Lack of PPE
- Lack of testing
- Impact of easements under emergency legislation
- Lack of guidance
- Lack on data on how covid directly impacting on depleted Social Work workforce
- Parity of esteem



#### Solutions

- Solidarity/Voice and Influence Older Peoples Commissioner/TU partnership forum/Wellbeing partnership
- Working conditions/Parity of esteem
- Establishment of a Social Partnership Council, as outlined in the Welsh Government's White Paper for a proposed Social Partnership Bill
- Increased powers for Welsh Gov SOL /Benefits
- Increasing professionalisation of social care workforce

**CHANGE THE DOMINANT NHS NARRATIVE!** 



#### Diolch yn Fawr



#### **Questions?**